Contents

Before using the washing machine
Accessories/Supplied Parts
Installation
Precautions and general recommendations
Description of the washing machine
Door
Child safety
Before the first wash cycle
Preparing to wash
Detergent and Additives
Removing the Filter
Draining Residual Water
Care and Maintenance
Trouble-Shooting Guide
After Sales Service
Transport/Handling

Before using the washing machine

1. Remove the packaging and check

- After unpacking, make sure that the washing machine is undamaged. If in doubt, do not use the washing machine. Contact After-Sales Service or your local retailer.
- Check that the accessories and supplied parts are all present.
- Keep the packaging materials (plastic bags, polystyrene parts, etc.) out of the reach of children; they can constitute a possible source of danger.

2. Remove the transit bolts

- The washing machine is fitted with a transport bolts to avoid any possible damage to the interior during transport. Before using the washing machine, the transport bolts must be removed (see "Installation/Remove the transit bolts").

3. Install the washing machine

- Remove the protective foil from the control panel.
- Move the appliance without lifting it by the worktop.
- Install the appliance on a solid and level floor surface, preferably in a corner of the room.
- Make sure that all feet are resting correctly on the floor and that the washing machine is perfectly level and stable (use a spirit level - see Installation/Adjusting the Feet).

4. Water inlet

- Connect the water supply inlet hose in accordance with the regulations of your local water company (see "Installation/ Connect the water inlet hose").

• Water inlet:	Cold water only
• Tap:	3/4 threaded hose connection
• Water pressure (flow pressure):	100-1000 kPa (1-10 bar).

5. Drain hose

- Connect the drain hose to the siphon or hook it over the edge of a sink by means of the "U" bend (see "Installation/ Connect the water drain hose").
- If the washing machine is connected to a built-in pumping out system, ensure that the latter is equipped with a vent to avoid simultaneous loading and draining of water (siphoning effect).

6. Electrical connections

- Electrical connections must be carried out by a qualified technician in compliance with the manufacturer's instructions and local safety regulations.
- Data concerning voltage, consumption and fuses are located on the inside of the appliance door.
- The appliance must be connected to the mains exclusively by means of a socket with an earth connection in accordance with established regulations. The washing machine must be earthed by law. The manufacturer declines all responsibility for injury to persons or pets, or damage to property caused by non-compliance with the above-mentioned regulations.
- Do not use extension leads or multi sockets.
- Before any maintenance on the washing machine disconnect it from the mains supply.
- Access to the mains plug or to disconnection from mains supply via a double-pole switch must be ensured at all times following the installation.
- Do not operate the washing machine if it has been damaged during transport. Inform the After-Sales Service.
- Mains cable replacement is only to be carried out by After-Sales Service.
- The washing machine must only be used in the household for the prescribed uses.

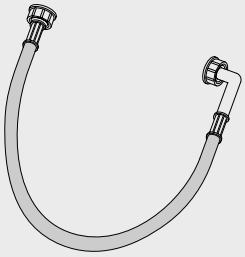
Minimum housing dimensions:

Width:	600 mm
Height:	825 mm
Depth:	600 mm

Accessories/Supplied Parts

Fastened on the rear of the appliance:

Water inlet hose

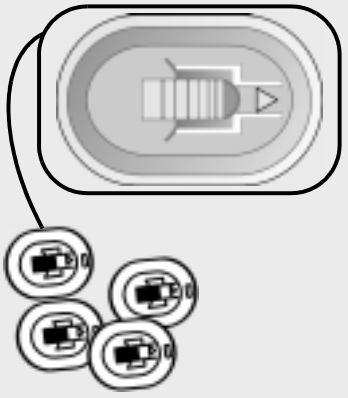


Plastic bag containing:

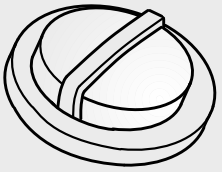
Instructions for use

Quick reference guide with programme summary (Information and tips for daily use)

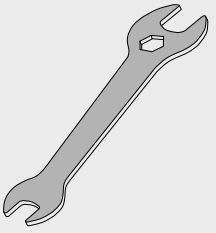
Four plastic caps



Mesh filter for inlet hose (if not premounted)



Spanner



Installation

Remove the transit bolts

1. Slacken the four bolts with the spanner supplied.
2. Remove by hand.
3. Grip the bolt and remove it through the large aperture.
4. Seal the resulting holes using the plastic caps supplied; Insert the caps in the direction of the arrow in the large aperture and insert them in the narrow slot until they click into place.
5. Retain transit bolts.

Secure the washing machine before transporting it:

1. Pry off the plastic caps with a screwdriver, slide them in the opposite direction to the arrow and remove.
2. Refit the transit bolts in reverse order.

Adjust the feet

Small unevennesses in the floor can be compensated for by screwing the four appliance feet up or down (never use pieces of wood, cardboard or similar material);

1. Loosen the locknut using the wrench provided.
2. Adjust the height of the foot by hand.
3. Tighten the locknut anticlockwise towards the washing machine casing.

If the appliance is to be installed on a wooden floor, place it on a sheet of plywood at least 60x60 cm in size and 3 cm thick. Screw the plywood sheet firmly to the floor.

Worktop for built-under models

The appliance **must only** be installed beneath a continuous worktop.
The appliance **may only** be built under using the intermediate cover panel of the UBS base set. This can be obtained from specialist dealers or After Sales Service.

1. Pull out the mains plug.
2. Remove the worktop fixing screws on the rear of the appliance.
3. Slide the worktop fully backwards, lift it up and remove it.
   Install the base set following the relevant instructions.
4. Refit the fixing screws and tighten them.
5. Connect the appliance to the electricity.

Connect the water inlet hose

For models with straight hose:

1. Insert the mesh filter (already premounted on the hose end or included in the accessories) into the threaded tap coupling.
2. Carefully screw the water inlet hose connection onto the tap by hand.
3. Make sure there are no kinks in the outlet hose.
4. Turn the tap on fully and check that the joints at the washing machine and the tap are watertight.

If the hose is too short, replace it with a suitable length of pressure resistant hose (1000 kPa min, EN 50084 approved type).

Check the inlet hose regularly for brittleness and cracks and replace if necessary.

The washing machine can be connected without a non-return valve.

For models with Water Stop hose:

1. Screw the threaded connection with the mesh filter onto the tap.
2. Turn the tap on fully and check that the tap joint is watertight.

If the flexible hose is too short, replace it with a 3 m Water Stop hose (available from After-Sales Service or from your dealer). This replacement is only to carried out by a trained electrician.
The appliance **must not** be connected to the mixing tap of an un-pressurized water heater.
Depending on the design, the inlet hose and the plastic enclosure at the tap connection contain electrical components. **Do not cut the hose and do not immerse the plastic enclosure in water.**
Isolate the appliance from the mains immediately if the hose is damaged.

Connect the water drain hose

1. Connect the drain hose to the siphon or hook it over the edge of a sink by means of the “U” bend supplied.
2. Make sure there are no kinks in the drain hose.
3. Secure the hose so that it cannot fall down while the appliance is running.

Small hand basins are not suitable.
To make an extension, use a hose of the same type. Secure the connections with clips.

Max. Overall drain hose length: 2.50 m

Maximum drain height: 1.25 m

Depending on the model, the drain hose can be:

A. installed in the upper part of the washing machine. In this case the hose can be undone from both fastenings.

B. installed in the lower part of the washing machine.

Important:
In this case never undo the hose from the right-hand fastening, otherwise the appliance could overflow when operating.

Precautions and general recommendations

1. Packaging

- The packaging is 100% recyclable and is marked with the ♺ recycling symbol. Adhere to current local regulations when disposing of packaging material.

2. Disposing of packaging and old washing machines

- The washing machine is built from reusable materials. It must be disposed of in compliance with current local waste disposal regulations.
- Before scrapping, remove all detergent residues and cut off the power cable so that the washing machine is made unusable.

3. General recommendations

- Do not leave the washing machine connected when not in use.
- Turn off the tap.
- Before any cleaning and maintenance switch off the machine or disconnect it from the mains.
- Clean the outside of the washing machine with a damp cloth. Do not use abrasive detergents.
- Never open the door forcibly or use it as a step.
- Children must not be allowed to play with the washing machine or to climb into the drum (see also the following page chapter “Child safety”).
- If necessary, the power cable may be replaced with an identical one obtained from our After-Sales Service. The power cable must only be replaced by a qualified technician.

4. EC Declaration of Conformity

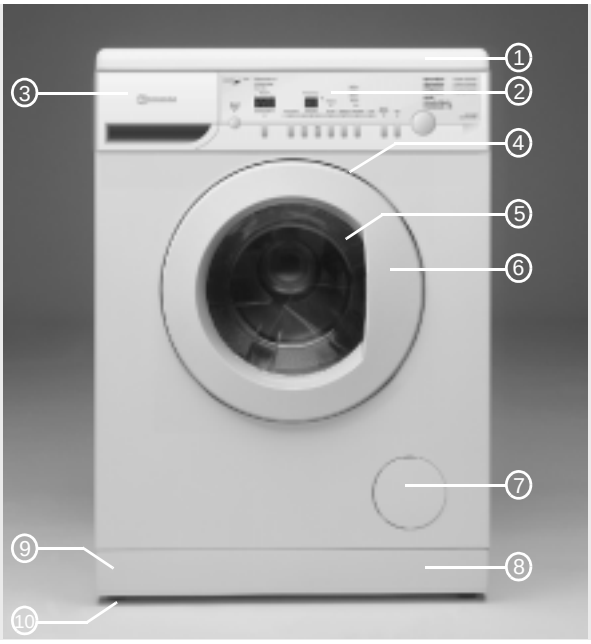
This appliance complies with the EC Directives:

- 73/23/EEC Low Voltage Directive.
- 89/336/EEC EMC Directive.
- 93/68/EEC CE Marking Directive.

CE

Description of the washing machine

1. Worktop
2. Control panel
3. Detergent dispenser
4. After-Service sticker (inside door)
5. Door
6. Child safety (inside door)
7. Filter (behind cover)
8. Residual water drainage (behind the plinth, if fitted)
9. Plinth
10. Adjustable feet.



Door

1 Pull the handle to open the double glass door. Close the door gently, it will shut with a click.
2 To open the single glass door hold the door handle, press the inside handle and pull the door up. Close the door with light force, it will lock home audibly.

Child safety

To secure the appliance against improper use turn the plastic screw on the interior of the door. To do this, use the thick rounded corner of the coloured insert from the detergent dispenser or a coin:

- Slot vertical: the door will not lock.
- Slot horizontal: the door can be locked again.

Before the first wash cycle

To remove any residual water used in testing by the manufacturer, we recommend that you carry out a short wash cycle without laundry.

1. Turn on the tap.
2. Close the door.
3. Pour a little detergent (about 30 ml) into the detergent compartment .
4. Select and start a short programme (see quick reference guide).

Preparing to wash

1. Sort the laundry according to...

- **Type of fabric / care label symbol**
  Cottons, mixed fibres, easy care/ synthetics, wool, handwashed items.
- **Colours**
  Separate coloured and white items. Wash new coloured articles separately.
- **Size**
  Laundry items of different sizes distribute themselves better in the drum and optimize the washing and spinning action.
- **Delicates**
  Wash small items (e.g. nylon stockings, belts etc.) and items with hooks (e.g. bras) in a washbag or a pillow case with a zip fastener. Always remove curtain runners or wash curtains with the runners inside a cotton bag.

2. Empty all pockets

Coins, safety pins etc. can damage the laundry, drum and tub.

3. Closures

Close zips and hooks and eyes; Tie loose belts or straps together.

Stain removal

- Blood, milk, egg etc. are generally removed by the automatic enzyme phase of the programme.
- To remove red wine, coffee, tea, grass and fruit stains etc. add a stain remover to the detergent dispenser chamber.
- Pre-treat heavily-soiled areas with stain remover if necessary.

Dyeing

- Only use dyes that are suitable for washing machines.
- Follow the manufacturer's instructions.
- Plastic and rubber parts of the washing machine can be stained by dyes.

Loading the laundry

1. Open the door.
2. Unfold the laundry and place it loosely in the drum. Observe the load sizes given in the Quick Reference Guide.
   Note: Overloading the machine will result in unsatisfactory washing results and creased laundry.
3. Close the door.

Detergent and Additives

The choice of detergent depends on:

- type of fabric (cottons, easy care/ synthetics, delicate items, wool). **Note:** Use only specific detergents for washing wool;
- colour;
- the wash temperature;
- degree and type of soiling.

Remarks:

Whitish residues on dark fabrics are caused by insoluble water softeners used in modern phosphate-free powder detergents. If this occurs, shake or brush out the fabric or use liquid detergents.

Use only detergents and additives specifically produced for domestic washing machines.

When using descaling agents, dyes or bleaches for the pre-wash, make sure that they are suitable for use in domestic washing machines. Descalers could contain components that can attack parts of your washing machine.

Do not use any solvents (e.g. turpentine, benzine). Do not wash fabrics in the machine which have been treated with solvents or flammable liquids.

Dosage

Follow the dosage recommendations on the detergent pack. They depend on:

- degree and type of soiling.
- size of wash:
  full load: follow the detergent manufacturer's instructions;
  half load: 3/4 the amount used for a full load;
  Minimum load (about 1 kg): 1/2 the amount used for a full load;
- water hardness in your area (request information from the water company): Soft water requires less detergent than hard water.

Notes:

Too much detergent can result in excess foam formation.
The cleaning effect deteriorates.
If the washing machine detects too much foam, it may prevent spinning.

Insufficient detergent may result in grey laundry in time, and also calcifies the heating system, drum and hoses.

WATER HARDNESS CHART

Water hardness	CHARACTERISTICS	GERMAN °dH	FRENCH °fH	ENGLISH °eH
1	soft	0-7	0-12	0-9
2	medium	7-14	12-25	9-17
3	hard	14-21	25-37	17-26
4	very hard	over 21	over 37	over 26

Set the hardness in your house to the water hardness level. Move the hardness pointer sideways to the desired position.

Filling the detergents and additives

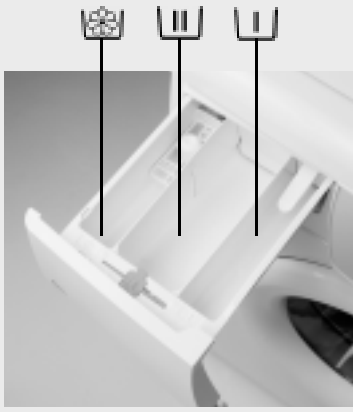
1. Pull out the detergent dispenser to its full extent.

2. Fill the detergent:

	Chamber
• Programme with pre and main wash.	I II
• Main wash programme without prewash.	II

When using liquid detergent, remove the coloured insert from the detergent container and fit it in the II chamber.
The graduate scale on the insert makes dosing easier.

• Fabric softener (no more than to the **"MAX"** mark).	✿
• Stain remover.	II
• Water softener (water hardness 4).	II
• Starch (dissolved in water).	✿



3. Slide the drawer in until it clicks shut.

Notes:

- Keep detergents and additives in a safe, dry place out of the reach of children.
- You can use liquid detergent in the "Prewash" phase for programmes with this option. In this case put only powder detergents in the compartment for the main wash.
- When using concentrated fabric softeners, add water in the detergent dispenser up to **"MAX"** level mark.
- To prevent dispensing problems when using highly concentrated powder and liquid detergents, use the special detergent ball or bag supplied with the detergent and place it directly inside the drum.

Removing the Filter

1. Switch off the appliance and unplug it.
2. Open the filter cover. Open the filter cover with the aid of the coloured insert from the detergent container.
3. Place a container beneath it.
4. Open the filter but do not withdraw it completely. Slowly turn the handle anticlockwise until the water drains out.
5. Wait until all the water has drained off.
6. Now unscrew the filter completely and remove it.
7. Clean the filter and the filter chamber.
8. Check that the pump rotor moves freely.
9. Insert the filter with the guide pin upwards and screw it in clockwise to the stop (handle horizontal).
10. Pour 1/2 litre of water into the detergent drawer to reactivate the Eco system. Check that the filter is properly seated and tight.
11. Fold the cover up and lock it.
12. Reinsert the plug in the socket.
13. Select a programme and start it.

We recommend that you check and clean the filter regularly, at least two or three times a year.

Especially:

- when the appliance does not drain or spin properly;
- if the pump is blocked by a foreign body (buttons, coins, safety pins).
  IMPORTANT: Make sure the water has had time to cool before draining the appliance.

Draining Residual Water

Before emptying the residual water, switch the appliance off and unplug it from the mains socket.

(Proceed to point A or B depending on the model)

A. The residual water drain hose is located in the base of the appliance.

1. Remove the plinth cover. The thin side of the coloured insert from the detergent drawer can be used for this.
2. Grasp the cap and pull out together with the hose. Place a low tub or container beneath it. Pull off cap from end of hose.
3. Drain the water into a low container until no more water flows out. Then close the residual water drain hose and insert it again.

Before using the washing machine again:

1. Pour approx. 1 litre of water into the detergent drawer to reactivate the Eco system.
2. Reinsert the plug in the socket.

B. If there is no residual water drain hose in the base of your appliance, open the filter cover. Do this with the aid of the coloured insert from the detergent container. Place a container beneath it.

1. Open the filter but do not withdraw it completely. Turn the filter slowly anti-clockwise until water flows out.
2. Wait until all the water has drained off.
3. Now unscrew the filter completely and remove it.
4. Tilt the appliance forwards carefully to allow the water to flow out.
5. Insert the filter with the guide pin upwards and screw it in clockwise to the stop (horizontal handle).
6. Fold the cover up and lock it.

Before restarting the washing machine:

1. Pour about 1 litre of water into the detergent drawer to reactivate the Eco system.
2. Reinsert the plug in the socket.

Care and Maintenance

Appliance exterior and control panel

- Can be washed down with a soft, damp cloth.
- A little neutral cleaner (not abrasive) can be used.
- Dry with a soft cloth.

Door seal

- Clean with a damp cloth when necessary.
- Check the seal folds for foreign bodies periodically.

Filter

- We recommend that you check and clean the filter regularly, at least two or three times a year (see “Removing the Filter”).

Detergent dispenser

1. Press the release lever in the prewash compartment downward and remove the drawer.
2. Remove the inserts (the siphon from the softener compartment and the coloured insert for liquid detergent).
3. Wash under running water.
4. Replace the siphon and the liquid detergent insert. Insert the detergent dispenser in the washing machine.

Water hose mesh filter

Check and clean regularly.
For washing machines with a straight inlet hose

1. Turn off the tap and unscrew the water inlet hose from the tap.
2. Clean the internal mesh filter and screw the water inlet hose back onto the tap.
3. Now unscrew the inlet hose on the rear of the washing machine.
4. Pull off the mesh filter from the washing machine connection with universal pliers and clean it.
5. Refit the mesh filter and screw the inlet hose on again.
6. Turn on the tap and ensure that the connections are completely water-tight.

For washing machines with Water Stop hose

1. Turn off the tap and unscrew the Water Stop hose from the tap.
2. Clean the internal mesh filter and screw the water inlet hose back onto the tap.
3. Turn on the tap and ensure that the connection is completely water-tight.

Trouble-Shooting Guide (Valid for all models except “LCD Intelligent Dialogue WAL....”)

Depending on the model, your washing machine is equipped with various automatic safety functions. This enables faults to be detected in good time and the safety system can react appropriately. These faults are frequently so minor that they can be removed within a few minutes.

The appliance will not start, no lamp lights up.

Check whether:

- the mains plug is inserted into the socket;
- the wall socket is functioning correctly (use a table lamp or similar) to test);

The washing machine will not start... (varies according to model) **and the “Start/Pause” light flashes.**

Check whether:

- the appliance door is properly closed (child safety);
- the “Start/Pause” button has been pressed.

...and the “Start/Pause” light goes on (for models with a digital display a dash appears here)**.**

Check whether:

- a programme has been selected.

...and the “On/Off” lamp goes on.

Check whether:

- the appliance door is properly closed (child safety);
- the tap is turned on (see also “Fault in the water supply/ safety hose”);
- a programme has been selected.

The washing machine stops during the programme (varies depending on model)**.**

Check whether:

- The “Rinse Hold” light flashes, or the “Rinse Hold” button has been pressed; terminate this special option by pressing the button;
- Another programme has been selected and the “Start/Pause” button is flashing. Reselect the desired programme and press the “Start/Pause” button;
- The door has been opened and the “Start/Pause” light is flashing. Close the door and press the “Start/Pause” button again;
- The “On/Off” button has been pressed and the light is on;
- The washing machine safety system has been activated (see “Fault Indicators” table).

Detergent and additive product residues in dispenser at end of wash.

Check whether:

- the siphon is correctly installed and clean (see “Care and Maintenance”);
- sufficient water is entering. The mesh filters in the water connection could be blocked (see “Care and Maintenance”);
- When using powder detergent beforehand the coloured insert for dosing liquid detergent has been removed from the dispenser.

The washing machine vibrates during the spin cycle.

Check whether:

- the washing machine is standing horizontal and even on all four feet (see “Installation/Adjusting the feet”);
- The transport bolts have been removed. Before using the washing machine, the transport bolts must be removed (see “Installation/ Remove the transit bolts”).

Final spin results are poor.

The washing machine has an unbalance detection and correction system. If individual heavy items are loaded (a bathmat, bathrobe), this system may reduce the spin speed automatically or even interrupt the spin completely if it detects too great an imbalance even after several spin starts, in order to protect the washing machine.

- If the laundry is still too wet at the end of the cycle, add smaller articles of laundry to balance the load and repeat the spin cycle.
- Excessive foam formation may prevent spinning. Observe correct detergent dosages.

Check whether:

- Spin speed “0” has been selected.

Fault indicators

Luminous display	acoustic signal	Spin speed lights	Digital display (if fitted)	Fault description
"Water tap"	30 sec	flash	"H" and "F"	"Fault in water supply"
-	30 sec	flash	"P" and "F"	"Fault when draining"
-	30 sec	flash	from "F4" to "F16"	"Fault in an electrical component"
"Water Stop"	30 sec	flash	"A" and "F"	"Water Stop fault"

a. Fault in the water supply

The appliance has no or insufficient water supply.

For models with a fault display, the display **"Tap Off"** lights up, an acoustic signal sounds and the spin speed indicator lights flash. If a digital display is fitted, "H" and "F" are also displayed alternately.

For models with no fault display, the washing machine stops in the appropriate programme step.

Switch the appliance off and pull out the mains plug.

Check whether:

- The water tap is fully turned on, and the water supply pressure is sufficient.
- The water inlet hose is kinked.
- The water connection mesh filters are blocked (see Care and Maintenance/Water hose mesh filter).
- The water supply hose is frozen up.
- The washing machine has a safety hose and the safety valve is open (red indicator in the safety valve inspection window); In this case replace it with a new safety hose.

Reconnect the appliance to the electrical socket.

For models with a fault display, reselect the desired programme and start it.

For models without a fault display continue the programme by pressing the "On/Off" button again.

If the fault occurs again, please contact After Sales Service (see "After Sales Service").

b. Draining fault

Waste water not pumped out.

For models with a fault display, an acoustic signal sounds and the spin speed indicator lights flash. If a digital display is fitted, "P" and "F" are also displayed alternately.

For models with no fault display, the washing machine stops in the appropriate programme step.

Switch the appliance off and pull out the mains plug.

Check whether:

- The drain hose is kinked (see "Installation/Connect the water drain hose");
- The pump or the filter is blocked (see "Removing the Filter");

IMPORTANT: Before draining, make sure that the water has cooled down.

- The water in the drain hose is frozen up.

Reconnect the appliance to the electrical socket.

For models with fault display, select and start the "Drain/ Cancel" programme.
To rinse the laundry, we then recommend a short programme without the addition of detergent.

For models without fault display, continue the programme by pressing the "On/Off" button again.

If the fault occurs again, please contact After Sales Service (see "After Sales Service").

c. Fault in an electrical component

The appliance stops in the middle of a programme.

For models with a fault display, an acoustic signal sounds and the spin speed indicator lights flash. If a digital display is fitted, "F4" to "F16" are also displayed.

Switch the washing machine off. First of all select and start the "Drain/Cancel" programme.

Then select and start the desired programme again.

For models with no fault display, the washing machine stops in the appropriate programme step.

First switch the washing machine off and on again to continue with the programme.

If the fault persists, please contact After Sales Service (see "After Sales Service").

d. "Water Stop" fault (if fitted)

The "Water Stop" fault may have been triggered by:

1. Excess foaming.

2. A leak in the washing machine.

In this case the pump is switched on automatically in order to pump the water out.

For models with a fault display, the "Water Stop" display lights up, an acoustic signal sounds and the spin speed indicator lights flash. If a digital display is fitted, "A" and "F" are also displayed alternately.

For models with no fault display, the washing machine stops in the appropriate programme step.

Switch the appliance off, pull out the mains plug and turn the water tap off.

Tilt the appliance forwards carefully to allow the collected water to flow out from the bottom of the appliance.

Then:

1. Plug in the appliance.

2. Turn the water tap on (if water immediately flows into the appliance again, without the appliance being started, there is a fault. Turn off the tap and notify After Sales Service).

3. For models with fault display, select and start the desired programme again.
For models with no fault display, continue the programme by pressing the "On/Off" button again.

If the fault occurs again, please contact After Sales Service (see "After Sales Service").

"Water Stop" fault, when the programme selector is in the "◯" position.

The pump is switched on automatically in order to pump the water out.

For models with fault display the washing machine will also detect a Water Stop fault (leak) if the programme selector is in the "◯" position. In this case an acoustic signal sounds and the digital display (if fitted) displays "A" and "F" alternately.

For models with no fault display, the "Water Stop" fault is detected when the appliance is switched on again.

Pull the mains plug out and ensure that the water tap is turned off.

Tilt the appliance forwards carefully to allow the collected water to flow out.

Then:

1. Plug in the appliance.

2. Turn the water tap on (if water immediately flows into the appliance again, without the appliance being started, there is a fault. Turn the tap off and notify After Sales Service).

Trouble-Shooting Guide
(valid for all "LCD Intelligent Dialogue WAL....." models)

Depending on the model, your washing machine is equipped with various automatic safety functions. This enables faults to be detected in good time and the safety system can react appropriately.

These faults are frequently so minor that they can be removed within a few minutes.

The appliance will not start, no display is visible.

Check whether:

- The mains plug is inserted into the socket;
- The wall socket is functioning correctly (use a table lamp or similar to test).
- The "On/Off" button has been pressed and the washing machine is switched on.

The washing machine will not start and the "Start" light is flashing.

An acoustic signal sounds and the notice "Door Open!" appears in the display:

- Close the door (child safety).

The washing machine stops shortly after the programme start.

An acoustic signal sounds and the notice "No Water Supply" appears in the display.

Switch the washing machine off, pull out the mains plug and check whether:

- The tap is fully turned on;
- The water supply pressure is sufficient;
- The water supply hose is kinked;
- The mesh filters are blocked (see "Care and Maintenance/ Mesh filter in the water connection");
- The water in the inlet hose is frozen;
- The washing machine has a safety hose and the safety valve is open (red indicator in the safety valve inspection window); In this case replace it with a new safety hose.

Reconnect the appliance to the electrical socket. Switch the washing machine on and restart the desired programme (do not add any more detergent).

The washing machine stops during the programme and the "Start" light flashes.

Check whether:

- "Rinse Hold Selected" appears in the display.
- The door has been opened. Close the door.

Press the "Start" button to continue with the programme.

Detergent and additive product residues in dispenser at end of wash.

Check whether:

- The siphon is correctly installed and clean (see "Care and Maintenance");
- Enough water is being supplied. The mesh filters could be clogged (see "Care and Maintenance/Mesh filter in the water connection").
- When using powder detergent beforehand, the coloured insert for dosing liquid detergent has been removed from the dispenser .

The washing machine vibrates during the spin cycle.

Check whether:

- The washing machine is standing horizontal and even on all four feet (see "Installation/Adjust the feet");
- The transport bolts have been removed. The transport bolts must be removed before using the washing machine (see "Installation/Remove the transit bolts").

Final spin results are poor:

Check whether the notice "Load Imbalance" or "Overdosing" appears on the display.

The washing machine has an imbalance detection and correction system. If individual heavy items are loaded (a bathmat, bathrobe), this system may reduce the spin speed automatically or even interrupt the spin completely if it detects too great an imbalance even after several spin starts, in order to protect the washing machine.

- If the laundry is still too wet at the end of the cycle, add smaller articles of laundry and repeat the spin cycle.
- Excessive foam formation may prevent spinning. Observe correct detergent dosing.

Check whether:

- Spin speed "0" has been selected.

The water is not pumped out of the washing machine.

An acoustic signal sounds and the notice "FP" appears in the display.

Switch off the washing machine and pull out the mains plug.

Check whether:

- The drain hose is kinked (see "Installation/Connect the water drain hose");
- The pump or the filter is blocked (see "Removing the Filter").
  IMPORTANT: Before emptying ensure that the water has cooled down.
- The water in the drain hose is frozen.

Reconnect the appliance to the electrical socket.

Switch the washing machine on again, select a programme and start the appliance. To rinse the laundry, we recommend a short programme without the addition of detergent.

If the fault occurs again, please contact After Sales Service (see "After Sales Service").

There is a fault in an electrical component.

An acoustic signal sounds and a notice from "F4" to "F16" appears in the display.

- Press the "Reset" button. The programme will start again.
- If the fault occurs again, please contact After Sales Service (see "After Sales Service").

There is a fault in the "Water Stop".

An acoustic signal sounds, the notice "Overdosing" or "FA" appears in the display and the pump operates.

This fault can be triggered by:

1. Excess foaming;

2. A leak in the washing machine.

In this case the pump is switched on automatically in order to pump out the water.

Switch the washing machine off, pull out the mains plug and turn the water tap off. Tilt the appliance forwards carefully to allow the collected water to drain out of the appliance base.

Then:

1. Reinsert the mains plug in the socket.

2. Turn the water tap on [if water immediately flows into the appliance again, without the appliance being started, there is a fault. Turn the tap off and notify After Sales Service, see "After Sales Service").

3. Switch the washing machine on again, select the desired programme and start the appliance.

If the fault occurs again, please contact After Sales Service (see "After Sales Service").

After Sales Service

Before contacting After Sales Service:

1. Try to remedy the problem yourself (see “Trouble-Shooting Guide”).
2. Restart the programme to check whether the problem has solved itself.
3. If the washing machine continues to function incorrectly, call After Sales Service.

Specify:

- The nature of the problem.
- The washing machine model.
- The service code (number after the word SERVICE).

SERVICE 0000 000 00000

The After Sales Service sticker is on the inside of the door.

- Your full address.
- Your telephone number and area code.
  After Sales Service numbers and addresses can be found in the guarantee booklet or contact the dealer.

Transport/Handling

Never lift the appliance by the worktop when transporting.

1. Pull out the power plug.
2. Turn off the tap.
3. Remove the water supply and drain hose from the domestic connection.
4. Drain residual water from the appliance and hoses (see “Removing the Filter/ Draining Residual Water”).
5. Always insert transit bolts (see “Installation”).

Electrical connection

1) For Great Britain only

Warning - this appliance must be earthed

Fuse replacement

If the mains lead of this appliance is fitted with a BS 1363A 13amp fused plug, to change a fuse in this type of plug use an A.S.T.A. approved fuse to BS 1362 type and proceed as follows:

1. Remove the fuse cover (**A**) and fuse (**B**).
2. Fit replacement 13A fuse into fuse cover.
3. Refit both into plug.

Important:

The fuse cover must be refitted when changing a fuse and if the fuse cover is lost the plug must not be used until a correct replacement is fitted.

Correct replacement are identified by the colour insert or the colour embossed in words on the base of the plug.

Replacement fuse covers are available from your local electrical store.

2) For the Republic of Ireland only

The information given in respect of Great Britain will frequently apply, but a third type of plug and socket is also used, the 2-pin, side earth type.

3) Socket outlet / plug (valid for both countries)

If the fitted plug is not suitable for your socket outlet, Please contact Whirlpool Service for further instruction. Please do not attempt to change plug yourself. This procedure needs to be carried out by a qualified Whirlpool technician in compliance with the manufactures instructions and current standard safety regulations.